



# Victoria Hospital proudly serves the healthcare needs of Manitobans and others who need our care.

**Not all patients and services are covered by Manitoba Health, Seniors and Active Living (MHSAL). People seeking healthcare who are not residents of Manitoba must provide alternate funding for services.**

## Who is not covered under MHSAL?

- Residents of countries other than Canada – provide your private / travel health insurance information (for example Blue Cross / Blue Shield)
- Canadians living abroad – provide your private / travel health insurance information (for example Blue Cross / Blue Shield)
- Residents of provinces outside Manitoba – provide your provincial health number (for example OHIP)
- Members of the Canadian Armed Forces – provide your eight-digit service number
- Refugees – provide your UCI number on your Refugee Protection Claimant document or Interim Federal Health Program Certificate

## What must a person not covered under MHSAL pay for?

If you are a person not covered as outlined above, and depending on the arrangements with your insurer (whether they accept direct billing from the hospital or require you to pay and submit receipts to them for reimbursement), you must pay for services in advance at Front Reception, in the Main entrance of the Hospital (8:00 a.m.–10:00 p.m.).

**Services to be paid by a person not covered under MHSAL include but are not limited to:**

- Doctor appointments, including follow-up appointments (physician fees are extra)
- Pre-natal clinic appointments
- Delivery of a baby
- Scheduled non-emergent and non-urgent procedures or hospitalization
- Outpatient and diagnostic visits (for example pre-natal care, ultrasounds, lab tests)
- Radiology fees

**Please note:** Elective services may not be provided to uninsured individuals without (a) prior approval from Winnipeg Regional Health Authority (WRHA) and (b) proof of payment via VH Finance.

Emergency services will be available to any individual in Manitoba who requires those services. If a patient is unable to provide information due to the seriousness of their illness or injury, identification and payment information will be collected when the patient is more stable.

## Which services are not covered by MHSAL?

All patients (whether insured by MHSAL or not) requiring **elective services** – including but not limited to preferred private / semi-private accommodation, cosmetic surgery procedures, vasectomies – must provide direct payment or private insurance to cover those services.

Please let us know if your care needs are the result of an accident that has a Workers Compensation Board or Manitoba Public Insurance claim number.

**If you have any questions, please call  
VH Finance at 204-477-3360 or email  
vgh\_accounts\_receivable@vgh.mb.ca.**